

**Full Name**

Carol L. Mayo

Current Title & Organization

Loan Administration Manager for Commonwealth National Bank

Professional Background

I have worked in the Loan Department at several banks over the last 28 years. I started out in Customer Service and moved to Loan-by-phone in a call center at the beginning of my banking career. I moved out of state and worked as an Administrative Assistant for Loan Officers, then moved to the construction loan department to service construction loans. Since moving back to Alabama, I worked for a bank that was bought out twice in the 8 years I worked there. The entire Loan Department was eliminated in the last acquisition. After moving to Mobile, I worked briefly for DriveTime as an Operations Specialist and then was hired by Commonwealth National Bank (CNB). I have been a Loan Administrator for CNB for 14-1/2 years and during that time I was also the IT Administrator for 3 years. I was promoted to Loan Administration Manager about 9 months ago and have one direct report. I currently manage the day-to-day loan functions.

Education

I received a Bachelor of Arts Degree in Psychology from the University of Alabama in 1993 and a Master of Education Degree in Counseling and Guidance from the University of Montevallo in 1995. I went through training and obtained an ABA Bank Service Provider Certificate in 2015. I also went through the Information Technology certification program through Sawyers & Jacobs, a consulting firm that specializes in providing strategic technology solutions and risk management services.

Board and/or Community Involvement

I have been a member of Cornerstone Metropolitan Community Church for over 10 years. Although I am not currently on the Board of Directors, I have served several years in the recent past as Vice Moderator and Treasurer.

Personal Interest

I LOVE Alabama football! Saturdays during football season are dedicated to watching football and spending time with family and friends.

Quote on Why You're Committed to Commonwealth National Bank's Mission

I am committed to CNB's mission because it is all inclusive, not just focused on a certain segment of customers. I am also committed to CNB's mission because it includes our commitment to building wealth and small business growth within our community. Small Business growth helps promote all business growth and makes the community better as a whole.